Capitalise on Your ITIL ® Investment

Service Management Solutions from I.T. Alliance Group

I.T. Alliance's cloud advisory, consulting and training services helps organisations understand cloud computing and shows organisations how to yield the benefits and cost savings from cloud based services.

Capitalise on Your ITIL® Investment for the Cloud

Since the 1990s organisations have invested heavily in training and up-skilling staff to best-practices such as ITIL®. In addition, organisations have made significant investments in establishing best-practice processes and functions supporting day-to-day IT operations. Today over three million people hold an ITIL® Foundation certificate. However, the ITIL® best-practice books and exams are not scheduled to be updated anytime soon.

Since the last ITIL® update in 2011, there has been significant changes in IT. Cloud computing is one such change, which is highly disruptive from both an IT provider and consumer point of view. Best-practices have yet to catch up with these recent changes in IT. Current best-practices are not equipped to explain how to operate, and take full advantage of cloud computing and cloud based services.

Therefore, staff who were previously trained in best-practices are becoming out-of-date, do not fully understand cloud computing and are unable to make the necessary changes required to successfully adopt cloud computing and cloud based services.

The Professional Cloud Service Manager course provides organisations with a unique opportunity to capatilise on previous investments in ITIL®. Attendees will learn about the new world of cloud computing, how it is disruptive and what this means to their current operations and work practices. Attendees will upskill and learn how to adopt small, but necessary changes to their current work environments to ensure that the organisation is prepared for cloud computing - either as a supplier or consumer of cloud based services. Attendees each receive comprehensive guidance unique to this course.

Training Services

Created by I.T. Alliance's Head of Cloud Advisory and Consulting, the Professional Cloud Service Manager certification is the first course in the world focused on IT Service Management for Cloud Computing. This certification is setting the global standard of achievement for service management professionals in cloud computing and cloud based solutions and services.

The Professional Cloud Service Manager certification provides guidance on the management of cloud computing not covered by IT best-practices such as ITIL®, and is accredited by the Cloud Credential Council. The Cloud Credential Council is the international industry representation body mandated to develop and drive alignment of standards training and certification for individuals in the cloud computing domain.

About I.T. Alliance

I.T. Alliance is a leading provider of IT managed services, IT project delivery and business outsourcing solutions. Through our unique Tier 2 Service Alliance (T2SA) business model, I.T. Alliance works with the world's leading IT, technology and services brands helping them design, sell, win and deliver IT managed services, IT projects and business outsourcing solutions into and across their customer base.

I.T. Alliance is also a global award-winning cloud transformation and support company helping local and international enterprises move to the cloud. I.T. Alliance transforms an organisation's IT and business using cloud technologies and provides on-going IT support. I.T. Alliance's support services are ISO/IEC: 20000 accredited, the quality mark for IT Service Management.

Contact Us Now to Learn More

Contact us now to find out more about how cloud computing can benefit your organisation.